

MetroCast[®]

CONTACT FORM

Please provide the following information if you have a service issue, and would like follow up on any of your MetroCast services.

Name(s) on the MetroCast Account:

Account Service Address:

***Contact Preference** – please check one or more below

***Telephone number:** _____ **Best time to contact:** _____ **AM/PM**

***Email address:** _____

Description of the Issue: Provide detail and Identify service type - TV, Internet, and/or Phone

I will personally work with you to resolve issues with your MetroCast account. Please hold on to my contact information, and in the future please contact me directly, if you are not satisfied with MetroCast's normal contact and resolution process.

Respectfully,

Ed Merrill

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